

Harwoods Affinity T's & C's

Terms and conditions

To qualify for membership of Harwoods Affinity you must be employed by one of our business partners, you should have received a communication via your staff Intranet, Newsletter or Communication board. If in doubt please call us to confirm eligibility. You will be asked for proof of employment with a business partner at the time of your first visit and at the discretion of our service team thereafter. Proof can include photo-pass, payslip or other form of ID.

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- Servicing from £99 for a typical 4-cylinder petrol engine car. Additional charges may apply for larger more complex vehicles and certain diesel models.
- Harwoods is rated as a 5-star dealership based on customer satisfaction as determined by Renault and Fiat and publicly displayed on their respective websites. Whilst we endeavour to maintain this level these results may fluctuate from time to time.
- Free Puncture Repairs. Subject to having your annual service and MOT carried out by Harwoods. Tyre must be brought to Harwoods and may be left for up to 24 hours unless a while-you-wait appointment has been made. If the tyre cannot be repaired we will quote for replacement from a range of budget, mid-range or premium brand tyres and ensure a highly competitive price. If you purchase a tyre from Harwoods we will fit and balance this free of charge.
- Free service loan cars subject to our terms and conditions. You must be over 21 and have no more than 6 points on your licence. We will waive our standard £500 excess for Affinity members. Cars returned in a heavily neglected state may be valeted and the charge passed back to the driver. Fuel is the responsibility of the driver.
- Two free safety inspections. These 25 point checks are valuable in ensuring the operational safety of your car. We offer Affinity member's two free checks each year subject to the annual service and MOT being carried out by Harwoods.
- Free car wash voucher. This is a Programme 2 high pressure wax wash using our new state of the art car wash, Full information can be found under Forecourt information on our website. You may upgrade to a Programme 1 wash and polish for £1. You must present your complimentary voucher at the time of visit.
- Harwoods reserve the right to add, delete or amend the services offered under our Affinity Programme without prior notice. Changes will be communicated to members via email.

Data protection rules apply. We will not pass your information to companies outside of the Harwoods group. You can end your Affinity registration at any time simply by sending an email to sales@harwoodsgroup.co.uk.